



Thank you for downloading

# OET Pharmacy Case Notes by **Benchmark**

## OET Writing Correction Packages

**Regular (8 letters)** - Correction time for each letter is 3 days

**Urgent (4 letters)\*** - Correction time for each letter is 1 day

\*Urgent package also includes **1 Bonus OET Test**

(with sample answers but no additional writing correction or speaking evaluation.)

Looking for discounts?

Try **Bulk Correction** Packages!

# Benchmark Referral Case Notes – Joy Dillos

## Benchmark OET Writing Correction Service

**WRITING SUB-TEST: PHARMACY**

**TIME ALLOWED: READING TIME: 5 MINUTES**

**WRITING TIME: 40 MINUTES**

**Read the case notes and complete the writing task which follows.**

### Notes:

A 46 yo (52 kg) woman visits your pharmacy after consulting her GP.

### PATIENT HISTORY

**Patient Name:** Joy Dillos

**Address:** Barham Avenue, Rim St

**DOB:** 3/10/1976

**Medical History:** Blood transfusion three times 6 months ago for hemolytic anemia

**Hobbies:** Cooking and reading

### Social History:

- Had an episode of depression five years ago after divorce.
- Has 2 children (23 & 15 YO) respectively
- Occasionally consumes alcohol

**Today's Date:** 19/01/2022

- C/o lack of energy, right side chest pain that lasts for about 30 minutes for 2/52
- On examination pt. looked pallor, temperature afebrile, Bp 130/84mmHg, facial skin dry & scaly, PR 56/min, facial swelling, bilateral lower limb swelling, generalized weakness, headache
- Lab investigations done
  - Lab result details: PCV 31.3%, WBC 4600cumm, Hb 10.1g%, creatinine 0.8mg%, reticulocyte count 0.5%
  - RBC smear: mild anisocytosis
  - Stool test (occult blood): positive
  - TSH >100miu/ml (>15miu/ml)
  - Total T4 0.10ng/dL (0.82-2ng/dL)
  - Free T4 0.10ng/dL (0.9-2.3ng/dL)
- The results showed that the diagnosis was hypothyroidism with anemia
  - High TSH & low levels of T4 suggestive of hypothyroidism
  - Stool occult blood positive suggests blood loss
- ECG: normal sinus rhythm, poor R-wave progression

# OET Course

## For Doctors, Nurses, and Pharmacists

**Comprehensive OET Preparation**  
**Affordable**  
**Detailed Explanations**  
**Full-Length OET Practice Tests**  
**Support**

|                                                                                                                                            | <b>Essentials</b><br>3 months<br>\$79 | <b>Pro</b><br>4 months<br>\$99 | <b>Pro Max</b><br>9 months<br>\$219 |
|--------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|--------------------------------|-------------------------------------|
| <b>Full tests</b> - Listening/Reading with answers, Writing case notes with sample letters, and Speaking role plays with sample recordings | <b>20 full tests</b>                  | <b>20 full tests</b>           | <b>20 full tests</b>                |
| Basic tips and tricks                                                                                                                      | ✓                                     | ✓                              | ✓                                   |
| Grammar lessons on writing and speaking                                                                                                    | ✓                                     | ✓                              | ✓                                   |
| Email support                                                                                                                              | ✓                                     | ✓                              | ✓                                   |
| Urgent letter corrections                                                                                                                  | ✗                                     | <b>4 letters</b>               | <b>20 letters</b>                   |
| Speaking mock test(s)                                                                                                                      | ✗                                     | <b>1</b>                       | <b>2</b> (with recording)           |
| 25 Advanced lessons (videos)                                                                                                               | ✗                                     | ✓                              | ✓                                   |
| Ebooks (Listening, Reading, Writing, and Speaking)                                                                                         | ✗                                     | ✓                              | ✓                                   |
| 10 Reading vocabulary tests                                                                                                                | ✗                                     | ✓                              | ✓                                   |
| 6 Writing knowledge tests                                                                                                                  | ✗                                     | ✓                              | ✓                                   |
| 10 Grade-A role play recordings                                                                                                            | ✗                                     | ✓                              | ✓                                   |
| 10 Listening gap-fill practice tests                                                                                                       | ✗                                     | ✓                              | ✓                                   |
|                                                                                                                                            | <b>Sign Up</b>                        | <b>Sign Up</b>                 | <b>Sign Up</b>                      |

For more information, visit our [OET Course webpage](#).

**Improve your score with Benchmark OET!**  
**Paper and Computer-Based OET Compliant**

**Benchmark**  
 Education Solutions

[edubenchmark.com/course/oet](https://edubenchmark.com/course/oet)

**At the clinic, pt was on:**

- Inj pantoprazole 40 mg
- Infusion 0.45% NS 500m/s & 2 ampoule optineuron @ 60cc/hr

**Pt. sent home on:**

- |                                                         |         |
|---------------------------------------------------------|---------|
| • Tab Levothyroxine sodium 25mg (Thyronorm)             | (1-0-0) |
| • Tab ferrous ascorbate 100 mg & folic acid (Febac XT)  | (1-0-1) |
| • Pantoprazole 40m g (Protonix)                         | (0-1-0) |
| • Tab folic acid 5mg & methylcobalamin (Fdson MP forte) | (0-1-0) |

**Pharmacy:**

While dispensing, pharmacist noticed that 25mg of Thyronorm was prescribed instead of 75mg on the basis of wt. of (1.6-1.8mcg/kg/day) and medicine for her headache

- After contacting doctor thyronorm changed to 75 mg, added diclofenac 75mg

**Drug counseling points:**

- Thyronorm to be taken on empty stomach (30mins to 1hr prior to breakfast)
- Thyronorm to be taken 4 hrs apart from pantoprazole and Fdson MP Forte
- For Tab Febac XT, possible metallic taste but don't stop medication
- Pantoprazole to be taken 1 hr before lunch
- Chewing and splitting of tablet to be avoided
- Fdson MP forte taken after lunch
- Avoid soybean & cruciferous vegetables to avoid drug-food interaction
- Tightly place the cap of the containers after use
- Improvement of the symptoms may not be evident for some weeks, so emphasised proper medication adherence

## Writing Task

Using the information in the case notes, write a letter to the patient's daughter, Sarah Dillos, who stays in No 6 California Avenue, Georgetown but plans to stay with her mother, outlining her mother's presentation, medication regimen and counseling points.

- **DO NOT** use note form in the letter.
- **Expand the case notes where relevant into full sentences.**
- **Use formal letter format.**

The main part of the letter should be approximately 180-200 words long.

# OET Writing Correction Service

## Getting Grade B made easy!

Benchmark's OET Writing Correction Service is run by a team of ESL teachers with medical background and extensive OET training experience, especially in the writing sub-test.

| Popular Packages                                                   | Urgent<br>Quick Return<br>\$40 | Regular<br>Super Value<br>\$40 |
|--------------------------------------------------------------------|--------------------------------|--------------------------------|
| You can send                                                       | 4 letters                      | 8 letters                      |
| Time to get the letter back<br><i>(we're open 365 days a year)</i> | 1 day                          | 3 days                         |
| Proofreading                                                       | ✓                              | ✓                              |
| Grammatical mistakes                                               | ✓                              | ✓                              |
| Paragraph structure                                                | ✓                              | ✓                              |
| Estimated grade                                                    | ✓                              | ✓                              |
| Recommendations                                                    | ✓                              | ✓                              |
| Send letter in MS Word or text files                               | ✓                              | ✓                              |
| Send scanned/image file*                                           | ✓                              | ✗                              |
| Ask for clarification regarding corrected letters                  | ✓                              | ✓                              |
| Speaking Mock Test (\$5 Discount)**                                | ✓                              | ✗                              |
| Full OET Test***                                                   | ✓                              | ✗                              |
|                                                                    | Buy Now                        | Buy Now                        |

\*Handwritten/Scanned letters may take additional 24 hours to return.

\*Letters submitted on Saturday and Sunday may take a few additional hours to return.

\*\*More about Speaking Mock Test service here

\*\*\*Full OET Test includes Listening (Part A, B & C), Reading (Part A, B & C), Writing Case Notes and Speaking Role Play materials.

# Looking for Discounts?

## Try Bulk Packages

### OET Writing Correction - Bulk Rates

|         | Type | Number of Tasks | Full price per package (USD) | Discount | Bulk price per pack (USD) | Bulk price per package (USD) | You save (USD) | Click here to order     |
|---------|------|-----------------|------------------------------|----------|---------------------------|------------------------------|----------------|-------------------------|
| Regular | 20   | 5               | 100                          | 10%      | 4.5                       | 90                           | 10             | <a href="#">Buy Now</a> |
| Regular | 30   | 5               | 150                          | 20%      | 4                         | 120                          | 30             | <a href="#">Buy Now</a> |
| Regular | 50   | 5               | 250                          | 25%      | 3.75                      | 187.5                        | 62.5           | <a href="#">Buy Now</a> |
| Urgent  | 20   | 10              | 200                          | 10%      | 9                         | 180                          | 20             | <a href="#">Buy Now</a> |
| Urgent  | 30   | 10              | 300                          | 20%      | 8                         | 240                          | 60             | <a href="#">Buy Now</a> |
| Urgent  | 50   | 10              | 500                          | 25%      | 7.5                       | 375                          | 125            | <a href="#">Buy Now</a> |

Click **Buy Now** in the table to purchase a package.

1. The package will remain valid for 1 year from the date of purchase.
2. Regular letters will be returned within 3 days of submission.
3. Urgent letters will be returned within 24 hours of submission. (For scanned/handwritten letters, time will be 48 hours.)